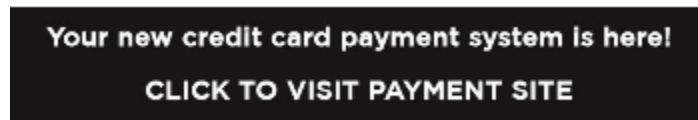## MyCardInfo: How to Enroll

MyCardInfo is a payment website that provides cardholders with access to real-time account information and an enhanced online experience.

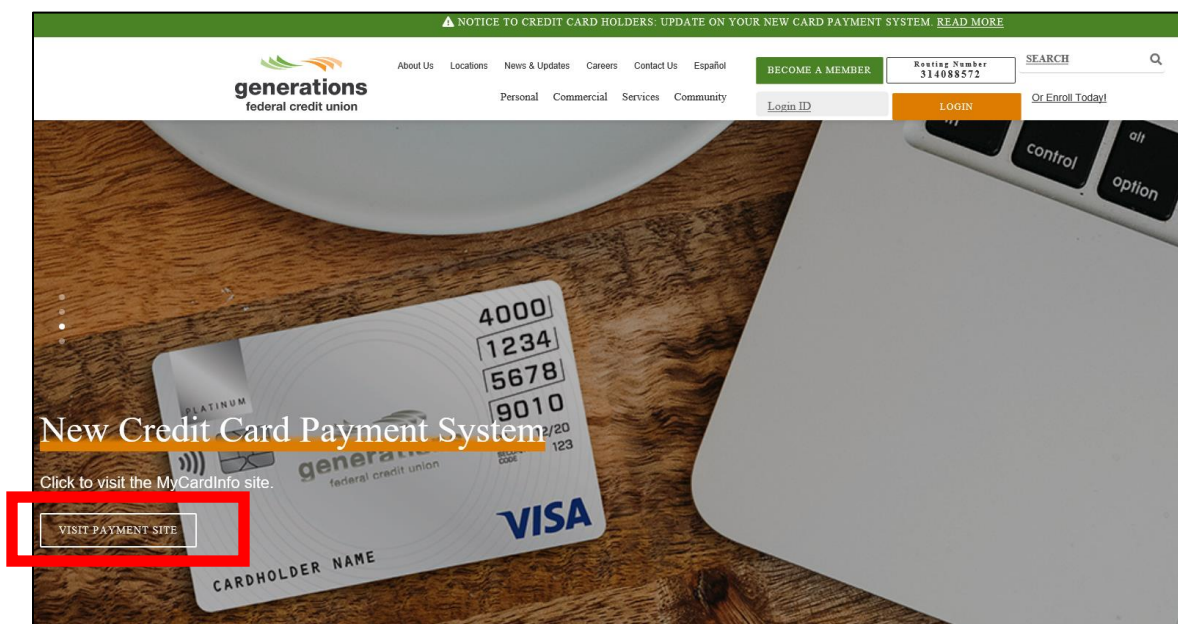Gain more control over your GFCU credit card with the ability to:

- View account information
- Make a payment
- Add a travel notification
- Customize alerts
- Activate card
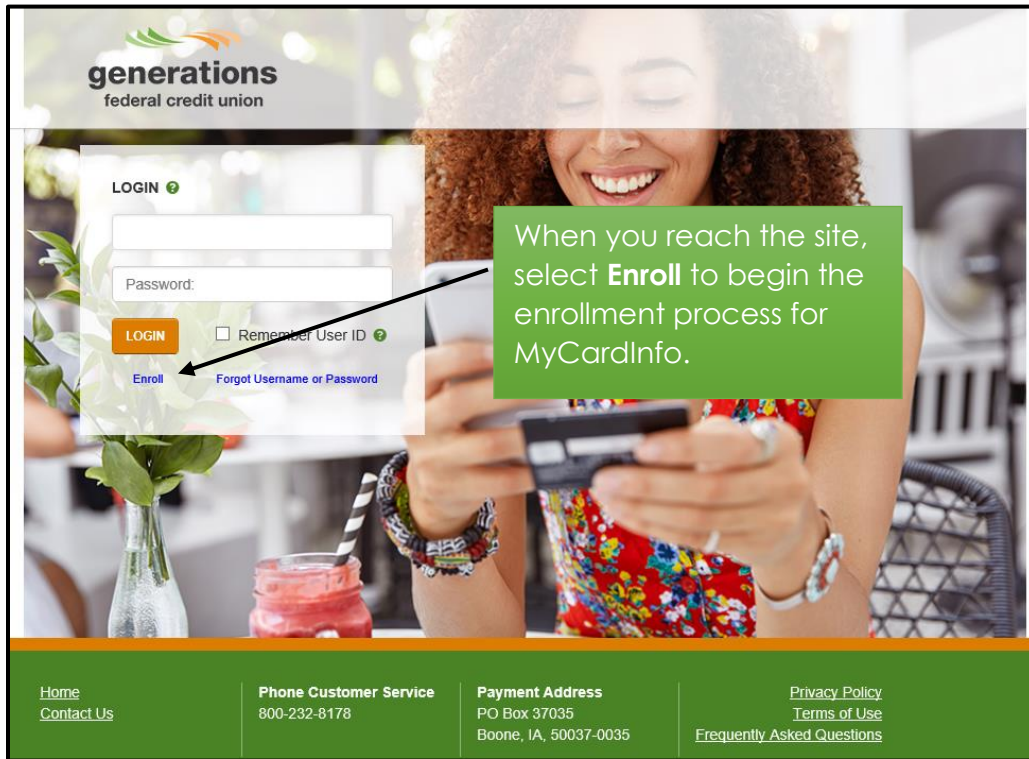- Report a card lost/stolen

Credit cardholders can access the MyCardInfo site from Online Banking or from MyGenFCU.org.

Online Banking - Once logged into Online Banking, locate and click the banner shown below.
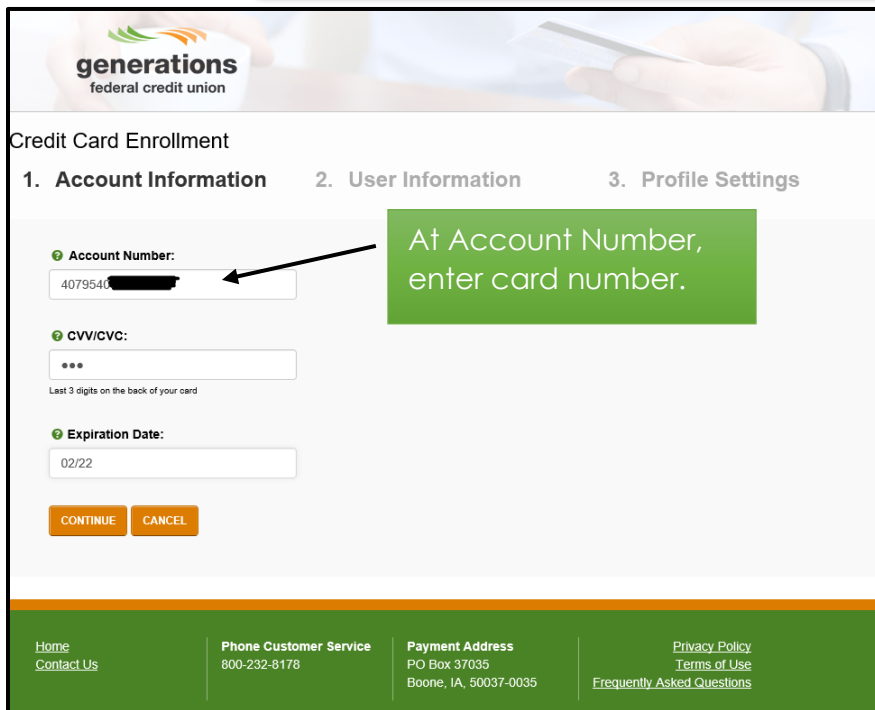

GFCU website - To access site from GFCU website, click **Visit Payment Site**.
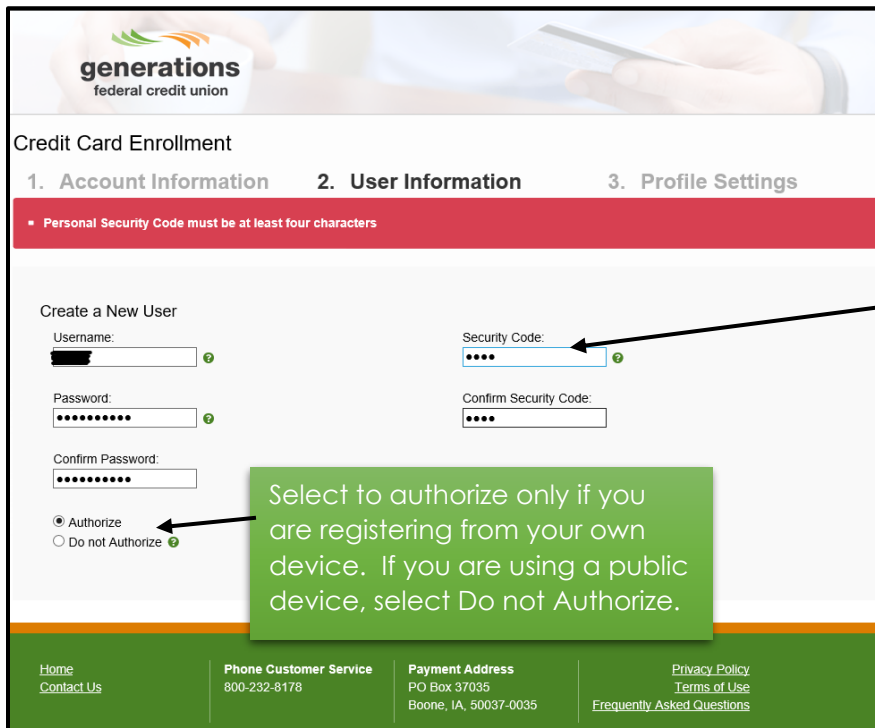
generations
federal credit union

LOGIN ❓

Password:

LOGIN

☐ Remember User ID ❓

Enroll   Forgot Username or Password

When you reach the site, select **Enroll** to begin the enrollment process for MyCardInfo.

Home
Contact Us

Phone Customer Service
800-232-8178

Payment Address
PO Box 37035
Boone, IA, 50037-0035

Privacy Policy
Terms of Use
Frequently Asked Questions

❓

Note: Throughout the enrollment process, you may hover over the question mark symbol for more information on selected field.

generations
federal credit union

Credit Card Enrollment

1. **Account Information**   2. **User Information**   3. **Profile Settings**

❓ **Account Number:**

4079540

❓ **CVV/CVC:**

•••

Last 3 digits on the back of your card

❓ **Expiration Date:**

02/22

CONTINUE   **CANCEL**

At Account Number, enter card number.

Home
Contact Us

Phone Customer Service
800-232-8178

Payment Address
PO Box 37035
Boone, IA, 50037-0035

Privacy Policy
Terms of Use
Frequently Asked Questions

Step 1: **Account Information**, At Account Number, enter card number, 3-digit CVV and expiration date for card.

generations
federal credit union

Credit Card Enrollment

1. Account Information   **2. User Information**   3. Profile Settings

- Personal Security Code must be at least four characters

Create a New User

Username:
▮▮▮▮▮

Password:
••••••••••

Confirm Password:
••••••••••

Security Code:
••••

Confirm Security Code:
••••

◉ Authorize
○ Do not Authorize

Select to authorize only if you are registering from your own device. If you are using a public device, select Do not Authorize.

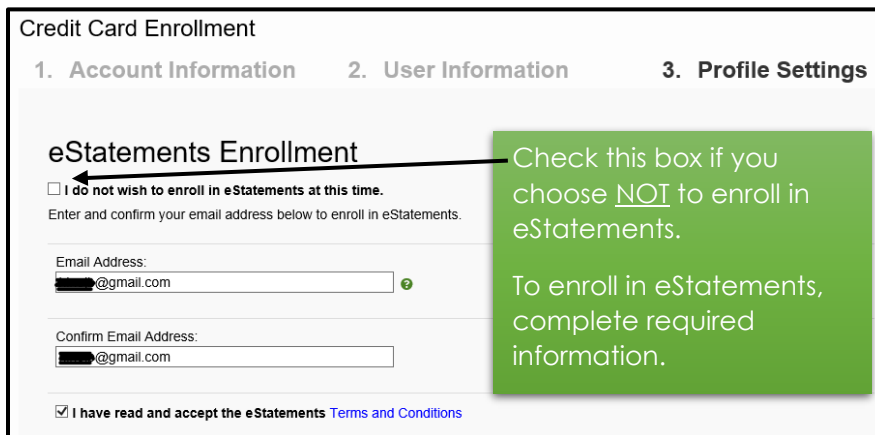| Home | Phone Customer Service | Payment Address | Privacy Policy |
| Contact Us | 800-232-8178 | PO Box 37035 | Terms of Use |
| | | Boone, IA, 50037-0035 | Frequently Asked Questions |

Step 2: User Information, Create preferred Username, Password and personal security code.

Personal Security Code is different than your CVV or CVC code. It should be a personal code only known to you and must be at least four characters.

Personal Security Code helps to protect your online account.

Credit Card Enrollment

1. Account Information   2. User Information   **3. Profile Settings**

eStatements Enrollment

☐ I do not wish to enroll in eStatements at this time.

Enter and confirm your email address below to enroll in eStatements.

Email Address:
▮▮▮▮@gmail.com

Confirm Email Address:
▮▮▮▮@gmail.com

☑ I have read and accept the eStatements Terms and Conditions

Check this box if you choose <u>NOT</u> to enroll in eStatements.

To enroll in eStatements, complete required information.

Step 3: Profile Settings

eStatement Enrollment

![generations federal credit union logo]

Payment Accounts

☐ **I do not wish to enroll in payment accounts at this time.**
Please enter your Payment Account Information

Account Nickname:
[Account Nickname] ❷

Account Type:
[Checking ▾]

Payment Routing Transit:
[Payment Routing Transit] ❷

Account Number:
[Account Number] ❷

Make Default: ☐ ❷

Check box if you choose <u>NOT</u> to set up a payment account.

To set up a payment account, complete required information. – Account Nickname (if applicable), Account Type, Routing Number, and **<u>full 13-digit Account Number</u>**.

Payment Accounts

Email Address

Welcome back to MyCardInfo! To help us more efficiently service your account in the future, please provide a current email address below.
Your email will never be used for marketing purposes without your consent.

Email Address: [▮▮▮▮@gmail.com]
Confirm Email Address: [▮▮▮▮@gmail.com]
☑ **I agree to the Email Privacy Policy.**

[Submit]

You will be prompted to enter your email address and agree to the Email Privacy Policy.

After submitting, you will be directed to your Account Information.

generations
federal credit union

⌂   ACCOUNT INFO⌄   PAYMENTS⌄   ACCOUNT SERVICES⌄   HELP & INFO⌄

LAST LOG IN
September 24, 2020
at 11:55 CT

Account Number ending in 1500

Account Overview ❓

Current Payment Due:	Current Balance:	Last Statement Balance:
$0.00	**$0.00**	**$0.00**
Payment Due: 09/28/2020	Available Credit: $3,500.00 of $3,500.00	Last Statement Date 08/31/2020
MAKE PAYMENT	RECENT ACTIVITY	VIEW STATEMENT

AUTO LOANS
as low as
1.99% APR*
MyGenFCU.org/Auto

Recent Transactions   🖨 Print   + View All Transactions

+ Pending Authorizations ❓

− Posted Transactions

No transactions available for this time period.

Home

Contact Us

Phone Customer Service
800-232-8178

Payment Address
PO Box 37035
Boone, IA, 50037-0035

Privacy Policy
Terms of Use
Frequently Asked Questions